



## Restaurant Manager - Antwerp

Mission Masala brings banging Indian flavors with a modern twist, heartwarming signature curries, typical street snacks, vibrant tandoor inspired BBQ dishes & an Indian take on classic cocktails. We prioritise service and hospitality to make sure that every guest that walks through our doors gets the full Mission experience. Additional to our food trucks and catering, our restaurants are based in Antwerp, Gent and soon in Brussels.

If you thrive in the service industry, love leading in an energetic environment, enjoy engaging and meeting new people, then read on....

### Job description

The ideal candidate has a passion for food and beverage, a genuine ability to connect with guests and staff alike, thrives in an energetic environment. Natural born host, excellent interpersonal skills with a focus on customer service. A strong leader, you are responsible for maintaining the highest levels of hospitality while leading service on the floor.

- Fluent in all operations required to run the restaurant daily, (including bar)
- Coordinate and supervise front of house, kitchen & cleaning teams
- Responsible for the daily financial handing
- Build and train an effective team
- Work closely with the kitchen to ensure a smooth service
- Point of contact regarding reservations, troubleshooting, specific requests, and complaints
- Evaluate guest feedback, address problems in the workplace & actively look for solutions with the team
- Continuously support the restaurant in improving their service standards and processes
- Manage inventory, purchase supplies & supervise the maintenance of the restaurant
- Supervise the maintenance of the restaurant and its equipment
- Weekly reporting back to HQ

### Qualifications

- Min 3 years' experience in hospitality
- Natural born host, excellent interpersonal skills with a focus on customer service
- Strong supervisory and leadership skills
- Well organised with an eye for detail & excellent time management skills
- Familiarity with food handling, safety, and other restaurant guidelines
- Proficient with Microsoft Office Suite or related software
- Available weekends and evenings (Tuesday - Saturday)

If this sounds like the environment for you, then please get in touch with your CV and a few words about yourself.  
Drop us a mail at: [hr@missionmasala.be](mailto:hr@missionmasala.be)