



Shift Leader – food market Antwerp

Mission Masala brings banging Indian flavors with a modern twist, heartwarming signature curries, typical street snacks, vibrant tandoor inspired BBQ dishes & an Indian take on classic cocktails. We prioritize service and hospitality to make sure that every guest that walks through our doors gets the full Mission experience. Additional to our food trucks and catering, our restaurants are based in Antwerp, Gent and Brussels.

If you thrive in the service industry, love leading in an energetic environment, enjoy engaging and meeting new people with a passion for food and drink, then read on....

Job description

Coordinate all activities in our food stall on a new food market in Antwerp. Committed to giving the best experience possible, delivering the Mission style of service.

SHIFTLEADER FOH

- Lead the startup, shift & shutdown of the food stall.
- Responsible for the distribution of work, monitor its implementation in accordance with the guidelines.
- Hire, train & evaluate staff.
- Lead by example of hosting, taking care of guests, serving food & drinks, and engaging with customers.
- Point of contact regarding events, troubleshooting, specific requests, and complaints.
- Evaluate guest feedback, address problems in the workplace & actively look for solutions with the team.
- Manage inventory and purchase supplies.
- Monitor and implement health, safety & quality procedures.
- Supervise the maintenance of the restaurant, troubleshoot when technical issues occur.
- Support HR to organize and make team schedule.

SHIFTLEADER KITCHEN

- Help with the mise-en-place of the dishes: clean, wash, peel, cut and cook food.
- Operate the fryer, oven & BBQ during service.
- Prepare, arrange, and garnish dishes during service.
- Collaborate with the rest of the (culinary) team to ensure high-quality food and service.
- Respect safety standards during the work & maintain a clean workspace and take care of kitchen tools.
- Ensure all FAVV & HACCP regulations are followed. (From labelling, storing, FIFO and logging reports)
- Cleaning and restoring everything for the next shift.

Qualifications

- Good level of English both written & spoken
- Good in communication
- Team player & trouble-shooter
- Experience in service and kitchen
- Able to coordinate small to medium sized teams of students & flexis

Requirements

- Start date: Immediate
- Weekend and evening work is essential

- Split shifts
- 38h contract with no end date
- Based in the region of Antwerp

If this sounds like the environment for you, then please get in touch with your CV and a few words about yourself.

Drop us a mail at: work@missionmasala.be